

## Customer Maintenance Responsibilities

You are required to maintain your truck as specified in the Premium 2000 Plus™ Limited Warranty Agreement. Service intervals, as outlined, must be followed for covered and all related components. Services must be performed by a qualified, licensed service facility. Receipts for all work completed will be requested in case of a filed claim.

The Premium 2000 Plus™ Claims Department can be reached by telephone 24 hours a day, 365 days a year. The claims adjusters are fair, experienced and helpful. Lets face it, if your truck is suffering a major component failure you are not having your best day. We are mindful that our responsibility is to get your truck back on the road and operating properly with a minimum of downtime. A coordinated effort between you, our claims personnel and your chosen repair facility can keep the breakdown experience bearable. Review comments from past claimants regarding their satisfaction with Premium 2000 Plus™:

"Premium 2000 Plus™ was fast and very helpful throughout my breakdown. My rep. was open for questions on the weekend and made sure that my truck was taken care of."  
Micqueal T. - Georgia

"I was surprised the way your Heavy Duty Truck Warranty Department handled the warranty for my customer. They conducted themselves in a professional manner and I would recommend your company to my customers."  
Lindsey R. - Alabama

"Thank you for all your support! When a customer's engine fails – nobody wins. But when we have the opportunity to work with people such as yourself and Premium 2000 Plus™ it makes the situation easier to deal with."  
Rick C. - North Carolina

Premium 2000 Plus™ Warranty Programs have been available at selected vehicle dealerships for over a decade. Their ever-increasing popularity is attributed to the two most basic concepts of business: simplicity and by a qualified, licensed service facility. Receipts for all work completed will be requested in case of a filed claim.

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Call this toll-free number  
for more information today!

Premium 2000 Plus™ Hotline:

**1-888-261-7581**



USED TRUCK ASSOCIATION



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Used Truck Assoc. (UTA)

Specialty Equipment Manufacturers Assoc. (SEMA)

American Truck Dealers (ATD)



**2006 Truck Blue  
Book Product of the Year  
"Premium 2000 Plus™"**



USED TRUCK ASSOCIATION



**COMMERCIAL  
Medium to Heavy Duty  
TRUCK**



Premium 2000 Plus™ has become the largest used heavy duty truck, point-of-sale independent Warranty provider in North America. We have combined the most affordable truck powertrain coverages with knowledgeable and courteous claims administration to provide the best experience possible when acquiring warranty coverage or suffering through a major component breakdown. So, rather than leave your financial future to chance with your pre-owned truck, for a few extra dollars monthly protect yourself against catastrophic major component failure that could threaten your livelihood.

Although your recently purchased used truck was acquired from a quality dealer who inspected it thoroughly prior to the sale, a catastrophic major component failure could occur in the near future. There is no assurance that a used truck with hundreds of thousand of miles of service logged won't breakdown while you are the owner. Premium 2000 Plus™ can provide you with "Major Medical" for your truck so that you can continue to meet your financial commitments.

A look at Premium 2000 Plus™ Warranty Programs by vehicle class reveals that adequate Limits of Liability are available to repair or replace failed major components:

AGGREGATE LIMITS				
CLASS	ENGINE	TRANSMISSION	DIFFERENTIAL	MAXIMUM TOTAL
3-4	\$5,000	\$3,000	\$3,000	\$7,500
5-7	\$10,000	\$6,000	\$6,000	\$15,000
8	\$15,000	\$7,500	\$7,500	\$20,000

The above unexpected costs, if not covered by warranty, could be the difference between the success and failure of a new business. It's painful to write a huge check when it could have been avoided. Why put yourself through the potential worry and risk, when "peace of mind" can be budgeted and financed with your truck purchase?

Truck dealers utilizing the Premium 2000 Plus™ Limited Warranty Programs attest that a thorough Visual Inspection suffering through a major component breakdown. So, rather than leave your financial future to chance with your pre-owned truck, for a few extra dollars monthly protect yourself against catastrophic major component failure that could threaten your livelihood.

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## Plans and Coverages (for internally lubricated parts)

Covered component possibilities for all classes.

Medium and Heavy Duty Trucks include:

Engine Only

Engine/Transmission

Engine/Transmission/Differential

Optionals for Extended Term Lengths are as follows:

### CLASSES 3 and 4

12 Months/35,000 Miles

24 Months/70,000 Miles

### CLASSES 5, 6 and 7

12 Months/50,000 Miles

24 Months/100,000 Miles

### CLASS 8 BENCHMARK PROGRAMS

12 Months/100,000 Miles

18 Months/150,000 Miles

24 Months/200,000 Miles

(whichever occurs first)

#### Wrap Option

Allows for Terms and Conditions for the Benchmark Programs upon expiration of component or vehicle manufacturer's warranty. Purchased at time of truck purchase it provides uninterrupted warranty from the date of purchase, through the manufacturer's coverage and through the selected Premium 2000 Plus™ Warranty Coverage.

#### Pinnacle Option

36 Months/ or when One Million Miles appears on the odometer or ECM

Engine/Transmission  
Engine/Transmission/Differential

Optionals for Extended Term Lengths are as follows:

### CLASSES 3 and 4

The Premium 2000 Plus™ Limited Warranty Program covers all parts requiring lubrication that come in contact with manufacturer's approved fluids. The Schedule of Covered Internal Components are as follows:

**ENGINE:** Internally lubricated hard parts limited to pistons, piston rings, wrist pins, connecting rods, connecting rod bearings, crankshaft, main bearings, camshaft and cam bearings, cam followers, rocker arms shafts, pushrods, hydraulic lifters, intake and exhaust valves, valve springs, valve guides, oil pump and pick up screen, timing chain and gears, timing chain tensioner(s). The engine block, cylinder head(s), timing case cover, oil pan, valve covers and Intake manifold are covered only if damaged by the failure of a covered component. Damage resulting from failures by related components but not limited to: Seals and Gaskets, radiators, coolers and cooler lines, water pump, thermostat, motor mounts, fuel pump, fuel injection pump and nozzles or electronic control devices are not covered.

**DIFFERENTIAL:** Internally lubricated hard parts including carrier case, gear sets, bearings, bushings, axle shafts, limited slip clutchpack, axle shafts. Required Seals and Gaskets to complete repairs. The differential housing is covered only if damaged by a covered component. Damage resulting from the failures of related components but not limited to: Seals and Gaskets, electronic controls, shift levers, linkage, radiators, mounts, external oil coolers and lines are not covered.

**TRANSMISSION:** Internally lubricated hard parts of the Manual or Automatic transmission including shaft(s), gear sets, shift forks, synchronizers, blockers, bearings, bushings, oil pump, valve body, torque converter, governor, bands, drums, gear sets, bearings, bushings. The transmission case is covered only if damaged by a covered component. Required Seals and Gaskets to complete covered repairs. Damage resulting from the failures of related components but not limited to: Seals and Gaskets, electronic controls, shift levers, linkage, radiators, mounts, external oil coolers and lines, manual transmission clutch-disc, pressure plate, throwout bearing, pilot bearing, hydraulic clutch master and slave cylinder(s) are not covered.

**Taxes & Fluids:** State and local taxes where applicable and fluids that are required to complete covered repairs. Piston rings, wrist pins, connecting rods, connecting rod bearings, crankshaft, main bearings, camshaft and cam bearings, cam followers, rocker arms shafts, pushrods, hydraulic lifters, intake and exhaust valves, valve springs, valve guides, oil pump and pick up screen, timing chain and gears, timing chain tensioner(s). The engine block, cylinder head(s), timing case cover, oil pan, valve covers and Intake manifold are covered only if damaged by the failure of a covered component. Damage resulting from